

Ref: UKM.IVI.100-1/13/1

Date: 1 April 2026

MR LOUIE LIU,

**LETTER OF APPRECIATION AND RECOGNITION OF EXCEPTIONAL
INTELLECTUAL CONTRIBUTION**

On behalf of the Institute of Visual Informatics (IVI), Universiti Kebangsaan Malaysia (UKM), I wish to formally express our sincere appreciation to you for your visionary support of the Better Health, Better Lives 2.0 initiative.

While the signing of the Letter of Intent (LOI) represents a significant institutional milestone, this letter is written specifically to recognize the depth of intellectual engagement and forward-thinking perspective you have demonstrated throughout our collaboration.

Beyond intellectual contribution, your ability to translate vision into meaningful direction has left a strong impression on our academic team. Your approach reflects not only strategic clarity, but also a deep commitment to ensuring that technology serves a larger societal purpose. This alignment of vision, execution, and impact embodies the principles of responsible innovation and strategic philanthropy that initiatives such as Better Health, Better Lives 2.0 seek to advance.

In particular, your articulation of how immersive technologies, through the Smart Reality Artificial Intelligence (SRAI 720°), can be applied to bridge the gap between underserved communities and global audiences reflects a level of clarity and insight that is both timely and impactful. Rather than positioning technology as a replacement for scientific processes, your approach appropriately emphasizes its role in enhancing human understanding, awareness, and engagement.

Your perspective on leveraging immersive experiences to authentically represent the lived realities of indigenous communities is especially noteworthy. By enabling individuals from different parts of the world to virtually experience the environmental, cultural, and social contexts of these communities, such technologies have the potential to foster deeper empathy, strengthen global awareness, and support more informed participation in public health and social initiatives.



CERTIFIED TO ISO 9001:2015

CERT. NO. QMS 01100

INSTITUT INFORMATIK VISUAL (IVI)
Universiti Kebangsaan Malaysia, 43600 UKM Bangi, Selangor Darul Ehsan Malaysia
Telefon: +603-8927 2402 Faksimili: +603-8927 2402 E-mel: pgiir4.0@ukm.edu.my Laman Web: <http://www.iir4.ukm.my>

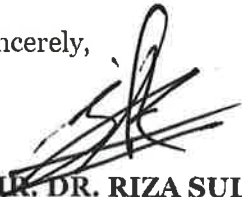
This human-centric approach complements our scientific and research efforts by providing an important contextual layer, one that allows stakeholders, including students, researchers, and donors, to better appreciate the real-world challenges surrounding healthcare access, including preventive screening and community outreach.

Throughout our discussions, we were particularly impressed by your ability to synthesize technology, social impact, and global engagement into a coherent and meaningful framework. Your contributions have encouraged our academic team to think beyond traditional research boundaries and to consider how immersive technologies can extend the reach and relevance of our work.

It is rare to encounter a young leader who demonstrates such intellectual curiosity, interdisciplinary thinking, and commitment to societal impact. Your contribution reflects not only generosity, but a strategic commitment to advancing impactful, research-driven outcomes. These qualities will undoubtedly serve you well in your future academic and professional pursuits.

We are proud to have collaborated with you and look forward to the continued evolution of this initiative and its broader contributions to both the scientific community and society at large.

Yours sincerely,



PROF. IR. DR. RIZA SULAIMAN
Director
Institute of Visual Informatics (IVI)
Universiti Kebangsaan Malaysia (UKM)



CERTIFIED TO ISO 9001:2015

CERT. NO. QMS 01100

INSTITUT INFORMATIK VISUAL (IVI)
Universiti Kebangsaan Malaysia, 43600 UKM Bangi, Selangor Darul Ehsan Malaysia
Telefon: +603-8927 2402 Faksimili: +603-8927 2402 E-mel: pghir4.0@ukm.edu.my Laman Web: <http://www.iir4.ukm.my>

ILMU MUTU DAN BUDI

www.ukm.my